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Please review the following terms that govern your use and purchase of products from Gulf Harbour Electronics Ltd and web shop under the banner 'BatteryDirect.co.nz'. Continuing to use of this site constitutes your agreement to be bound by those terms.

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Gulf Harbour Electronics Ltd guarantees that all customer's credit card information sent by post or telephone will be kept for transaction processing purposes only until said transaction is complete and then destroyed. Other customer information held in an accounting program will not be disclosed to any third party.

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Payment Portal

E-commerce Security and Encryption

Payment Express have a dedicated and purpose built development and data centre, specially designed for payments processing. We have invested and continue to re-invest in state of the art, bank grade security and infrastructure, and are fully certified as Visa AIS and MasterCard SDP (PCI DSS) compliant at processor level; using an approved QSA for quarterly scans on systems and full onsite audits, annually. All sensitive information is encrypted with the 3DES protocol, using financial Hardware Security Modules.

SECURITY FEATURES

Security and Encryption

Payment Express systems are managed by a world-class IT team that ensure all PCI requirements are met

Regular internal and external penetration testing to ensure ongoing compliance

Use of enterprise grade firewalls with IPS (Intrusion Prevention System)

Constant, detailed monitoring of systems and network

Regularly tested and updated security processes

Testing and development completed to meet OWASP standards



GST Inclusive :

If not specially stated, all the product prices listed on BatteryDirect.co.nz web site are specified in New Zealand dollars inclusive of Goods and Services Tax (GST of 15%). The GST invoice will be supplied on request.

Delivery:

Products ordered through this web site will be delivered by way of courier or carrier. The time frame is generally 48 hours and dictated by geographical location and may vary due to circumstances out of our control. However, it is our 'customer consideration' view to deliver the product in a timely manner.

Availability:

All products listed on BatteryDirect.co.nz web site are subject to availability. We do not guarantee that all the listed products will always be available when you place your order. Our customer support will inform you when the product ordered is out of stock or not available and you have the right to cancel the order.

Returns:

In the instant of an incorrect product being supplied due to customer mistake, it can be returned in original condition to be changed as needed and all costs to be borne by the customer. If the incorrect product is supplied due to our mistake, the product will be replaced at our cost.

Gulf Harbour Electronics will honour manufacturers warranty against faults. The product will need to be returned for inspection at the customers cost and replaced or repaired or refunded as Gulf Harbour Electronics Ltd sees fit and in doing so does not imply liability.

Due to the chemical nature of a battery, Gulf Harbour Electronics cannot take responsibility for chemical failure due to mis-treatment or non compliant charging or discharging or maintenance or application or inappropriate environment in any way.

Warranty:

Products represented on this website will carry the manufacturers or importers warranty. We are not responsible for any damage caused by mismanagement, misuse, abuse, use, method of mounting or

wiring configuration, charging or discharging method or charging or discharging voltage or amperage of batteries what so ever. The product warranty will be the first and last say.

The buyer pays for returning goods to us, we will rectify or replace and pay for sending it to the buyer.

Disclaimers

Gulf Harbour Electronics endeavors to ensure the accuracy of information available through this website and that the content of this website is free from errors. However, we do not give any warranty or other assurance as to the content of material appearing on this website, its accuracy, operation, quality, functionality, completeness, timeliness or suitability for any particular purpose.

To the maximum extent permitted by law, we provide this website and related information and services on an "as is" basis without any warranties, representations, or guarantees of any kind (whether, express, implied, statutory or otherwise) including, but not limited to, warranties of non-infringement, merchantability, or fitness for a particular purpose.

You acknowledge that if you rely on this website or any materials available through this website, you do so solely at your own risk.

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If you are using our services for business purposes, you agree that the guarantees provided under the Consumer Guarantees Act 1993 shall not apply to those services.

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11 Governing law

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